



## CPNI Required Customer Information Sheet

Gorham Telephone Company has adopted a policy, as allowed by the FCC, which requires you to give us your consent to use your CPNI within our own company and its related affiliates. **Gorham Telephone Company does not provide any customer CPNI information to any outside sources.** Unless you consent, we will not be allowed to use your CPNI to market a more personalized service offering with possible **cost savings** concerning new products or services that may interest you.

Please list the name(s) of whom we may discuss your account with:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_

**Account Authorization (Level 1):** Please provide ONE question that you want to use for account authorization. This will allow us to discuss such information as name, address, phone number, billings, and balance due. Examples of questions are listed below.

What are the last 4 digits of the customer's social security number? \_\_\_\_\_  
 or, What state was the customer born in? \_\_\_\_\_  
 or, What is the customer's billing address? \_\_\_\_\_  
 or, \_\_\_\_\_

**Call Detail Records (Level 2):** Please provide a password for us to discuss Call Detail information. This will allow us to discuss such information as phone numbers called, the frequency, duration, and types of calls made.

Your password \_\_\_\_\_

**Backup Password Retrieval:** In case you forget your password we need on file ONE previously agreed upon question in order for us to give you the password. Examples of questions are listed below.

What was the color of your first house? \_\_\_\_\_  
 or, What is the name of your favorite pet? \_\_\_\_\_  
 or, What is the name of your favorite teacher? \_\_\_\_\_

I (will) or (will not) (Please circle one) allow the use of my proprietary information (CPNI) to GTC and its affiliates.

\_\_\_\_\_  
Customer/Account name (Please Print)

\_\_\_\_\_  
ACCT#

\_\_\_\_\_  
Telephone Number

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date