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PO Box 235
Gorham, KS 67640
(785) 637-5300
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GORHAM COMMUNICATION CLOSED CAPTIONING ASSESSIBILITY

Closed captioning displays the audio portion of a television program as text on the television screen, enabling people with hearing loss and others to better access television programming. For captioning problems during non-emergency programming, you may file a written complaint with either Gorham Communications (GCI) or the FCC. If you file your complaint with the FCC, the FCC will forward the complaint to us.

For immediate closed captioning concerns, please contact us at:

Phone: 785-637-5300
Fax: 785-637-5590
Email: gtc@gorhamtel.com

For written closed captioning concerns, please contact:

Gorham Communications, Inc.
Michael J Murphy, President/General Manager
PO Box 235
Gorham, KS 67640-0235
Phone: 785-637-5300
Fax: 785-637-5590
Email: gtc@gorhamtel.com

Guide Assistance & Audible Support Information

Upon request, GCI will make available products and services available to them that helps customers with visual impairments and disabilities use their equipment more easily.

gorhamTV, a Streaming TV service, includes features that audibly describe on-screen menu functions and offers easy to access closed-captioning capabilities. Customers purchased and owned compatible devices that can be used on the gorhamTV service are Firesticks, AppleTV, etc. The purchase of Firesticks are available from Gorham at the advertised retail rate.

gorhamTV will audibly access these essential functions:

- Channel/Program Selection
- Configuration - Setup
- Configuration - CC Options
- Configuration - CC Control
- Configuration - Video Description Control
- Display Configuration Info
- Display Channel/Program Information
- Input Selection
- Playback Functions

Additionally, these functions are made available:

- Power On/Off
- Volume Adjust/Mute
- Closed-Captioning

For more information or to request accessible products and services, please contact us at:

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