TechShield Cybersecurity Simplified

TechShield

Covers five (5) computers & five (5) mobile devices

Web security and anti-malware	
Anti-theft for phone and tablet	
Anti-phishing	
Firewall protection	
Ransomware scanning and removal	
Parental controls	
Behavior-based scanning and quarantine	
Bloatware removal tool	
50GB file backup	
Password manager	
Unlimited virus removals	
24/7/365 product support	
	MSRP

TechSHIELD Cybersecurity Simplified

TechShield Plus

Covers five (5) computers & five (5) mobile devices

Web security and anti-malware	
Anti-theft for phone and tablet	
Anti-phishing	
Firewall protection	
Ransomware scanning and removal	
Parental controls	
Behavior-based scanning and quarantine	
Bloatware removal tool	
250GB file backup	
Password manager	
Unlimited virus removals	
24/7/365 product support	
Individual identity theft protection	
Financial and dark web monitoring and alerts	
Lost wallet assistance	
Guaranteed restoration services and $25k ID theft insurance	
Add Premium Tech Support - **$9.99/mo.**	MSRP
	$12.99/mo.

TechSHIELD Cybersecurity Simplified

Comparisons

Covers five (5) computers & five (5) mobile devices

	TechShield	TechShield Plus
Web security and anti-malware	⬡	⬡
Anti-theft for phone and tablet	⬡	⬡
Anti-phishing	⬡	⬡
Firewall protection	⬡	⬡
Ransomware scanning and removal	⬡	⬡
Parental controls	⬡	⬡
Behavior-based scanning and quarantine	⬡	⬡
Bloatware removal tool	⬡	⬡
File Backup (50GB for TechShield, 250GB for TechShield Plus)	⬡	⬡
Password manager	⬡	⬡
Unlimited virus removals	⬡	⬡
24/7/365 product support	⬡	⬡
Individual identity theft protection		⬡
Financial and dark web monitoring		⬡
Lost wallet assistance		⬡
Guaranteed restoration services and $25k ID theft insurance		⬡

TECHSHIELD Cybersecurity Simplified

SecureIT Plus & SecureIT Mobile

TechShield includes SecureIT Plus and SecureIT Mobile antivirus and internet security. SecureIT protects you and your family against the latest online threats with computer software and mobile apps to keep your computer, smartphone and tablets safe. See below for some of the features included with SecureIT.

Computer

Anti-Malware	Real-time protection against viruses, worms, trojans and rootkits.
Anti-Spyware	Real-time protection against spyware, key loggers and other malware programs.
Automatic Updates	Automatic updates ensure you have the most current protection possible.
Personal Firewall	Prevent hackers from accessing your computer.
Ransomware Scan & Removal	Real-time protection from ransomware threats.
Parental Controls	Control the Internet experience by determining when users can access it & blocking undesirable content by user.
Behavior-based Scanning	SecureIT watches files for suspicious actions and quarantines them when appropriate.
Bloatware Removal Tool	Tool that scans your PC for unwanted and unneccessary programs and removes them to improve PC performance.
Online Reporting	See important real-time details for every security threat stopped.
24/7 Product Support	We provide the ultimate product support via chat, phone and remote PC support.
Guaranteed Protection	Guaranteed protection when installed by a SecureIT tech on a clean PC.

Mobile

Anti-Theft Features	Protect your device from loss or theft by being able to remotely locate it, lock it, send an alert tone, or even wipe it as a last resort.
Anti-Malware	Real-time protection against viruses, worms, trojans and rootkits.
Anti-Spyware	Real-time protection against spyware, key loggers, and other malware programs.
Web Security	Real-time protection against online phishing attempts.
Cloud-Based Scanning	Scans performed in-the-cloud with no impact to battery life.
Application Audit	Keep track of what each of your apps has permissions to on your device. Monitor which apps are attempting to access sensitive data or functions like text messages, photos, contacts, etc.

TECH**SHIELD** Cybersecurity Simplified

FileHopper Plus & FileHopper Mobile

TechShield includes FileHopper Plus online backup. FileHopper is the easiest way to backup your files! Install on your computer, smartphone and tablet, and your files will be available wherever you are! See below for some of the features that FileHopper provides for computers and mobile devices.

Computer

Easy File Backup	Easily backup photos, music, videos, documents and almost any other file you can think of.
Multiple Storage Quota Options	FileHopper Plus includes 50GB with TechShield and 250GB with TechShield Plus.
Safe and Secure	Your files are kept safe with 256-bit encryption, just like what the banks use.
Multiple Computer Use	Install FileHopper Plus on any number of PCs or Macs, all with the same account.
FileHopper Online Folder	Utilize one folder to store, access and edit your files on any computer you have FileHopper Plus installed on.
Remote File Access	FileHopper Plus lets you retrieve your backed up files from any Internet-connected computer through a secure web portal.

Mobile

Easy Backup	Easily backup photos, contacts, call history and text messages from your device.
Multiple Storage Quota Options	FileHopper Mobile includes 50GB with TechShield and 250GB with TechShield Plus.
Safe and Secure	Your files are kept safe with 256-bit encryption, just like what the banks use.
Desktop Syncing	Synchronize with the Mac or PC versions of FileHopper Plus to access your information from work, home or on the go.
FileHopper Online Folder	Utilize one folder to store, access and edit your files on any computer you have FileHopper installed on.
Biometric Access	Conveniently and securely access FileHopper with your device's biometric recognition functionality.

TechSHIELD Cybersecurity Simplified

Password Genie & Password Genie Mobile

TechShield includes Password Genie password manager for computers and mobile devices. Easily create, manage and access strong, unique passwords for all your account logins. Password Genie serves as your digital wallet and includes several convenience and security features that are listed below.

Computer

Smart Logins	Password Genie is easy to use. It saves your usernames & passwords and allows you to auto-fill forms and auto-submit login credentials with just a click.
Password Generator	Password Genie can generate strong, unique passwords and then apply them to your logins.
Password Strength Rater	Quickly see which existing passwords are weak, and identify the strength rating of new passwords as they are being created.
Form Fill	Save your commonly used web form information and automatically enter it into online forms. Even create multiple buyer personas like personal and professional.
Multiple Users/PCs	Password Genie can be installed on up to five computers with unlimited users. Saved data is automatically synchronized.
Advanced Customization	Customize your experience with folders, categories, multiple personas for forms, keyboard shortcuts and much more.
Safe and Secure	Your data is kept safe with 256-bit encryption, just like what the banks use. Turn on multi-factor authentication for an added layer of security.
Automated Backups	All your saved usernames and passwords are securely backed up and available for easy installation on your new devices.

Mobile

Smart Logins	Password Genie is easy to use. It saves your usernames & passwords and allows you to auto-fill forms and auto-submit login credentials with just a click.
Password Generator	Password Genie can generate strong, unique passwords and then apply them to your logins.
Password Strength Rater	Quickly see which existing passwords are weak, and identify the strength rating of new passwords as they are being created.
Form Fill	Save your commonly used web form information and automatically enter it into online forms. Even create multiple buyer personas like personal and professional.
Desktop Syncing	Sync with the MacOS or PC versions of Password Genie to access your information from work, home or on the go.
Advanced Customization	Customize your experience with folders, categories, multiple personas for forms, keyboard shortcuts and much more.
Optimize with Images	Attach images of your ID, passport, insurance cards, and more to your entries so you always have a copy.
Safe and Secure	Your data is kept safe with 256-bit encryption, just like what the banks use. Turn on multi-factor authentication for an added layer of security.
Biometric Access	Conveniently and securely access Password Genie with your device's biometric recognition functionality.

Persona Defender

The TechShield Plus plan includes Persona Defender personal identity theft protection. This service includes financial and dark web monitoring, alerts, lost wallet assistance, restoration services and much more. Persona Defender includes all of the features below.

Features

Financial and Personal Monitoring	Keep a close eye on your financial and personal info with monitoring and alerts for your bank accounts, credit cards, medical accounts and more.
Lost Wallet Assistance	Quickly cancel and replace credit, debit and ATM cards if your wallet is missing or stolen.
Dark Web Monitoring	We scan thousands of websites including the dark web, black market chat rooms, blogs and other data sources to detect the illegal trading and selling of personal information.
Identity Restoration	Identity restoration specialists work with federal agencies, creditors and banks on your behalf to restore your identity to its pre-breach status. Our specialists help save you from the considerable time and frustration typically associated with restoring identities.
Identity Theft Insurance	$25,000 of identity theft insurance to help recover out-of-pocket expenses and lost wages due to an identity theft event.
Mobile App	Receive alerts related to important identity events on your Android or iOS mobile device.
Individual Protection	Individual identity theft protection is included, with the ability to upgrade to family coverage.

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Scope of Premium Support

Connect Device to Network	Connect supported device to home/wireless network; educate on how to pair device with Wi-Fi or home networks.
Performance Tune-up/ Optimization	Perform necessary clean-up to bring machine back to optimum performance; defrag device; battery optimization.
Virus & Spyware Removal	Remove infected files, processes and malicious programs; validate anti-virus software is installed, up-to-date and functioning properly.
E-mail Support	Install and setup e-mail program; instruct on use and e-mail archiving and clean-up, troubleshoot e-mail difficulties. (limited webmail support)
Software Install	Fully install and test desired software.
Security Software Install & Config	Install software and configure user settings for optimum performance; assist with proper operation of software; give tips for safe browsing.
Software or System Repair	Repair operating system (OS) error messages, software updates, OS updates or general PC and browser issues for supported device.
PC/Mac Setup Assistance	Provide instruction on proper setup of PC or Mac; assist setting up user profile; help connect to home network.
Smart Phone/Tablet Quick Start	Assist in connecting smart phone or tablet to PC or Mac; synch data with PC or previous device; setup and test e-mail account; educate on use.
MP3/Audio Setup & Sync	Install required software for operation of audio device; provide training on synching device.
Printer Setup & Config	Assist in connecting printer hardware to network or PC or Mac; install necessary printer software or drivers; perform functionality tests.
Camera/Consumer Electronic Setup	Install required software; synch any existing data on the device and load onto PC/Mac; provide training on data location and synching.
Home/Wireless Network Config	Provide instruction on setup of router; remotely connect to device and PC/Mac to ensure proper config of router, and other devices operating with router.
Home Electronics Setup & Config	Setup and configure home electronic devices; provide instruction on hardware setup.
Gaming Console Connection	Connect gaming device to existing network; configure device to communicate with router; educate on use.
Blu-Ray Connection	Assist in connecting Blu-ray player to existing network; configure device to communicate with router; educate on use.
Internet Ready Television	Assist in connecting Internet-ready TV to existing network; configure TV to communicate with router; educate on use.

Plans do not include support for smart home devices/appliances, wearables, connected autos, or security systems. Not for business use.